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**RECEIVED** 

FEB 0 5 2014

PUBLIC SERVICE COMMISSION

January 17, 2014

Public Service Commission PO box 615 211 Sower Blvd Frankfort, KY 40602-0615

Re:Magoffin County Gas Issue

Dear Chairman David Armstrong,

On behalf of the citizens of Magoffin County, I will enter this letter as a formal complaint that Frontier Gas has been negligent in providing natural gas service to the constituents of Magoffin County. As of this date, Magoffin County has suffered through tremendous cold weather situations for several days and nights without an adequate supply of natural gas to allow for heating. Businesses and homeowners alike have been affected by the non existent gas service provided by Frontier Gas, which is regulated by your agency.

Frontier Gas officials have informed us they have gas supply issues. Fellow constituents have contacted my office to voice their concerns. However, currently these deficiencies still exist and continue to grow. It is my understanding that the PSC presides over the regulations of natural gas service and safety of a utility's operation. I am also confident that the fiduciary responsibility you are charged with will help overcome this situation.

As Magoffin County Judge Executive, I would like to request a formal hearing to address these issues that continue to hamper the existence and livelihood of Magoffin County. It is also my hope, that together we can come to a decisive conclusion with this matter that will benefit all the citizens of Magoffin County. Thank you for your time and patience regarding this matter, if any further questions may arise please contact me.

Respectfully

Charles 'Doc' Hardin

CIE

## Magoffin County Judge Executive **Resolution**

WHEREAS, During the past few weeks Magoffin County has experienced dangerously cold temperatures; and,

WHEREAS, In many instances thermometers have plunged so far below zero that both life and property have been in danger; and,

WHEREAS, In those times when dependable heat was most needed many Magoffin County customers of Kentucky Frontier Gas were without natural gas service; and,

**WHEREAS**, Kentucky Frontier Gas was unable to provide customers with adequate gas pressure that resulted in damage to property; and,

**WHEREAS**, The Magoffin County Justice Center was damaged when bitterly cold temperatures combined with no natural gas service resulted in the sprinkler system and plumbing freezing and causing water damage; and,

**WHEREAS**, The Magoffin County Fiscal Court wants to ensure that the citizens of Magoffin County are provided with adequate natural gas service so as to protect both their property and physical wellbeing: and,

**NOW, THEREFORE**, I, Charles E. Hardin Jr., M.D., Magoffin County Judge Executive, on behalf of the Magoffin County Fiscal Court, do hereby request a formal hearing before the Kentucky Public Service Commission on the issue of Kentucky Frontier Gas Company and their failure to provide the citizens of Magoffin County with a safe and dependable natural gas supply.

Done this 29th day of January, 2014

Magoffin County Judge Executive

Charles E. Hardin Jr., M.D.